



HOT AIR BALLOON RIDE? PRIVATE BOAT TOUR OF SQUAM LAKE? SLEIGH RIDE? WINTER SURVIVAL SKILLS? SNOW SHOEING?

MANOR ON GOLDEN POND PERSONAL ACTIVITIES CONCIERGE
TAKES SERVICE TO A NEW LEVEL

Just who are these magicians, these superhuman service providers who can book the impossible in New Hampshire's Central Lakes Region?

Emphasizing discreet service, personalized attention, and anticipating guest needs, the Manor On Golden Pond, New Hampshire's only Small Luxury Hotel of the World, has introduced a Personal Activities Concierge Service, designed to enhance the guest experience.

All Manor On Golden Pond guests are contacted directly prior to their arrival to pre-arrange activities, dining arrangements, secure ground transportation and assist with any special vacation arrangements and to provide an overall education of what the region has to offer.

"Travelers are fast learning that the choice is about more than just where to go, it's about what type of vacation they want. We're trying to create a new type of vacation experience where we supply our guests with everything they need to experience the destination," explained Brian and Mary Ellen Shields, Innkeepers.

Set amidst a lush New England landscape, the Manor On Golden Pond is sure to cast an alluring spell. "We can offer guests a variety of activities on- or off-property to provide customized vacation experiences," explained Mary Ellen Shields.

The Personal Activities Concierge will enable guests to fully customize their entire vacation itinerary – from conception to booking. This process begins in advance of the guests' arrival by phone, fax or email; and continues when the Personal Activities Concierge meets arriving guests at the inn. Activity selections will be confirmed and outlined with an itinerary card presented upon arrival at the Front Desk and depending on weather or the guests' impulse, additions and changes can be made throughout their stay.

"We know that making decisions about where to go and what to do while vacationing can be intimidating. By working with our Personal Activities Concierge, guests can take the anxiety out of researching and planning daily activities. Our expert staff is well equipped to provide a multitude of choices to help design the perfect outing or adventure," stated Brian Shields.



Manor On Golden Pond
Personal Activities Concierge
Page 2

Nestled on Sheppard's Hill, on 14 acres overlooking Squam Lake, with the White Mountains to the North, the Manor On Golden Pond offers a wealth of activities appealing to a broad range of travelers from sport enthusiasts and adventure travelers to honeymooners to those looking for more relaxing vacation experiences with activities such as tennis, croquet, horseshoes, kayaking, canoeing, or just relaxing by the pool or beach and more. For those looking to explore the destination, the inn is nearby historic sites, charming towns with shops offering local and hand-made art, clothing and jewelry, as well restaurants with quaint atmospheres.

The Personal Activities Concierge can create an entire travel experience based on the guests' preferences. For example, if a visitor is primarily interested in wildlife and the outdoors, we'll quickly suggest outings ranging from a private guided hike up Mount Washington, the highest peak in the White Mountains or a guided horseback riding excursion.

In a fraction of the time it would normally take, guests can create and book their dream vacation, that fits their needs and personal preferences, no matter the season.

By contacting the inn's Personal Activities Concierge, guests have the ability to plan a variety of outdoor excursions. Exclusive hot air balloon tours of the scenic terrain surrounding the property, including Squam Lake, Lake Winnepesaukee and the White Mountains are available. Additionally, the inn's Personal Activities Concierge can help guests schedule their own private guided kayaking, canoeing and sailing tours of Squam Lake. On the tour, guests get up close and personal with the regions wildlife, including loons and bald headed and eagles and may even be able to taste a blueberry while paddling close to one of the lake's numerous island shorelines.

In addition to venturing out onto Squam Lake, the White Mountains and the surrounding areas offer a multitude of seasonal adventures as well. There is always hiking, fishing, mountain biking, horseback riding, golf, snowshoeing, cross country skiing, down hill skiing and a wealth of seasonal activities to keep guests inspired by the region's abundant natural resources.